



**D. Craig Martin**  
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October 25, 2005

**Marlene H. Dortch**  
**Office of the Secretary**  
**Federal Communications Commission**  
445 Twelfth Street, S.W.  
Washington, DC 20554

**Re: WideOpenWest Cleveland, LLC**  
**WideOpenWest Illinois, LLC**  
**WideOpenWest Michigan, LLC**  
**WideOpenWest Ohio, LLC**

**SUBSCRIBER ACKNOWLEDGEMENT REPORT OCTOBER 25, 2005**  
**WC Docket No. 05-196**

Dear Ms. Dortch:

In accordance with the September 27, 2005 Public Notice issued by the Enforcement Bureau in the referenced docket ("*Public Notice*"), the following sets forth WOW!'s Subscriber Acknowledgment Report (as of October 25, 2005) for each of the entities identified above.

- **Current Percentage of Acknowledgements**

As disclosed in our prior reports, WOW! has been in compliance with the requirements of the original E911 Order from the inception of its phone service offering. Nevertheless, WOW! has provided to each of its customers on multiple occasions and utilizing multiple forms of delivery additional E911 Limitations Advisories. As of the date of this Report, approximately 96% of WOW!'s phone customers (94% of its pre-July 29, 2005 customers and 100% of its post-July 29, 2005 customers) have provided an additional affirmative acknowledgement that

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they have read and understood the E911 Limitations Advisory provided to them by  
WOW!.

- **WOW!'s Continued Efforts**

WOW! has now secured affirmative acknowledgement from well over 90% of its customers. Still, WOW! continues with periodic efforts (primarily in the form of electronic bulletins) to secure an additional affirmative acknowledgment from the remaining 6% of its pre-July 29, 2005 customers. New phone customers must acknowledge the E911 Limitations by signing a work order at the time of service installation.

If you have any questions with regard to this Report, please contact the undersigned at 269-567-4200. Thank you.

Very truly yours,

WOW! Internet, Cable and Phone

**D. Craig Martin**  
**General Counsel**

cc: Byron McCoy, Telecommunications Consumers Division (by email)  
Kathy Berthot, Deputy Chief, Spectrum Enforcement Division (by email)  
Janice Myles, Competition Policy Division, Wireline Competition Bureau (by email)  
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